

Warranty Conditions

1. **REQNET** Ltd., Gdów No. 685, 33-420 Gdów, registered in the Register of Entrepreneurs of the National Court Register kept by the District Court for Krakow - Downtown Kraków Division XII Commercial National Court Register under the number KRS (Company registration number) 0000715979, using the number NIP (Tax Identification Number) 6832098917, REGON (Statistical Identification number) 369361930 (hereinafter as "**reQnet**"), as a manufacturer of recuperators of the "reQnet" brand of the "iZZi" (hereinafter as "**Device**") is a guarantor and under this document (hereinafter as "**Document**") provides a warranty of the Device, under the conditions indicated in document and for a period of 24 months from the date of purchase of the Device (hereinafter referred to as the "**Warranty Period**").
2. **The Warranty covers the Device, purchased and used in the Territory of the Republic of Poland and is granted only to the end user of the Device (hereinafter referred to as the "Customer"), who purchased the Device and who had the Device originally assembled.**
3. Installation and use of the Device must be in accordance with the Device's user manual and documentation provided with the Device.
4. reQnet will provide benefits under the Document provided that:
 - 1) a proof of purchase of the Device is presented;
 - 2) a filled warranty card of the Device is presented;
 - 3) the Device is installed and used in accordance with applicable laws, in particular fire and health and safety regulations, as well as reQnet indications from the Device's user manual and documentation provided with the Device
6. During the Warranty Period, reQnet undertakes to remove, free of charge, malfunctions and/or defects of the Device resulting from manufacturing defects of the Device (defects in materials or construction of the Device or parts thereof).
7. The warranty covers only the customer's right to request the repair of the Device or the replacement of defective parts of the Device with new ones.
8. The declaration of warranty claims covered by the Document is possible in relation to the malfunction and/or defects of the Device, disclosed and reported during the Warranty Period.
9. The warranty does not cover:
 - 1) Devices that do not have a serial number or those of which it is not possible to identify the serial number;
 - 2) consumables of the Device, such as filters;
 - 3) components directly related to the installation of the Device, such as, for example, mounting elements, ventilation ducts, peripherals, power and signal cables other than those supplied with the device.
10. The warranty does not cover defects and malfunctions of the Device, resulting from:
 - 1) installation of the Device inconsistent with the Device's User Manual and the documentation provided with the Device;
 - 2) use the Device in a manner incompatible with its intended purpose, applicable laws or reQnet indications contained in the operating instructions of the Device;
 - 3) mechanical damage to the Device by the Customer and the defects caused by this damage, including those resulting from improper protection of the Equipment during construction, repair and assembly work;
 - 4) performing service or modification or maintenance or repair or structural and technical changes of the Device by unauthorized entities;
 - 5) customer's application of inappropriate technical requirements for the Device or a defective or faulty electrical installation, including installation without adequate protection;
 - 6) random events, such as surges in the electrical system, lightning strikes, etc. and events caused by animals and insects;
 - 7) lack of suitable filters and their appropriate replacement or polluting the Device with building dust;
 - 8) other damage which cannot be attributed to reQnet as the manufacturer of the Device.
11. Reporting of irregularities or defects of the Device shall be made by the Customer in writing to the reQnet's registered office address or by e-mail to adres e-mail: biuro@reQnet.pl (hereinafter referred to as "**Notification**"). reQnet at no later date than 14 working days (Monday to Friday) from the date of submitting the Notification, will consider the Notification and inform the Customer about how and when the case will be handled.
12. ReQnet's warranty obligations shall be processed within 14 business days (Monday to Friday) from the date of consideration of the Notification by reQnet, taking into account that the Device located permanently at the place of use by the Customer is repaired by reQnet at this location within the agreed period between reQnet and the Customer, and therefore the above period may be extended. reQnet reserves the right to a possible extension of the above period also in the event of force majeure or the necessity to manufacture or buy the parts indispensable to perform the warranty service.
13. If, in the course of carrying out the repair as a result of the Customer's Notification, it is found that there has been a circumstance excluding reQnet's liability as guarantor, including under paragraphs 8 to 10 of the Document, reQnet will notify the Customer of the higher costs of the repair. After Customer acceptance of the costs, reQnet will repair the Device to the agreed extent.
14. Service activities related to periodic inspections, cleaning and maintenance of the Device, also carried out during the Warranty Period are carried out by reQnet at the customer's expense and order.
15. The warranty does not exclude, limit or suspend the rights of the Customer arising from the provisions of the statutory warranty for defects of the product sold.
16. For matters not covered by this Document, the provisions of the Civil Code shall apply.

Warranty card:

User Data	Name	
	Phone No.	
	Email address	
Installation address:		
Label:	<div style="border: 1px dashed gray; width: 80%; margin: 0 auto; padding: 20px;"> <p>Label space</p> </div>	
Date of purchase:		
Installer name and address: (in case of self-assembly of the device leave a blank field)		
	Date and signature	
Measurement results of the performance in III gear:		
	Supply [m ³ /h]	Exhaust [m ³ /h]
User statement of having read the operating instructions of the device:		
	Date and signature	